

How long does the course take?	The course takes approximately 2 hours to complete and allows the learners to complete the course at their own pace. The course is modular and may be undertaken as bite-size learning or as a whole.
What are my computer system requirements for e-learning?	Our e-learning is internet based so as long as you have a PC with a Broadband connection or modem you will be able to access the e-learning. Compatible systems include Windows XP, Vista, Windows 2000 and browsers Internet Explorer, Firefox, Netscape etc.  Our courses use Adobe Flash Player 6. To test whether your system is compatible visit <a href="http://kb2.adobe.com/cps/155/tn_15507.html">http://kb2.adobe.com/cps/155/tn_15507.html</a> .
Will I get a certificate?	Yes. On successful completion of the course, a certificate will be issued.
How do I access the training?	The procedure is simple: You contact us via e-mail or phone and provide the following information: <i>Name (Surname and Christian name)</i> <i>Address</i> <i>Telephone contact no.</i> <i>E-mail address</i> <i>The course you require</i> <i>Number of licences you wish to purchase</i> We will invoice you. As soon as payment is received, we will send you your password (s) and joining instructions for secure log-in.
How long can we access the training for?	One licence is issued for each individual user and is valid for 1 year from the date of purchase.
How do we know the training is up to date?	Pharmacists with current medicines experience have developed our training. It is continually updated as guidance and legislation changes. These changes are automatically uploaded so that you will always access the current information (unlike training on DVDs).
How much does it cost?	An annual renewable licence costs £35+VAT per learner. For organisations wishing to purchase large quantities, a sliding discount scale is available. Please contact us for details.
How can I pay?	Currently by cheque or BACS.
What if I have a question to ask during or after the training?	The benefit of <b>Opus</b> e-learning is that we provide an e-mail back up service by a pharmacist. When you access the training, this entitles you to click on the "Ask the pharmacist" button and a pharmacist will respond to your query.

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<p>What does the course cover?</p>	<p>The courses cover all of the important aspects of administration and handling of medication in the care setting following the Skills for Care knowledge sets and the latest CQC guidance. Please contact us for a copy of the course content.</p>
<p>Is there a different course for care homes and domiciliary care organisations?</p>	<p>Yes. There are fundamental differences between the handling of medication in these 2 care settings. The National Minimum Standards for each environment are followed in each course.</p>
<p>What is the course format?</p>	<p>The course is a modular programme with learners' understanding assessed as they progress through the course. The course involves interactive exercises to accommodate all learning styles plus optional voice-over. On completion of the modules, there is a final multiple-choice assessment. Learners will receive feedback on how well they have done.</p>
<p>What are the benefits of e-learning?</p>	<ul style="list-style-type: none"> <li>• Flexibility             <ul style="list-style-type: none"> <li>○ Learners can progress at their own pace</li> <li>○ Organisations can train any number of employees however small or large the number</li> </ul> </li> <li>• No travel or accommodation costs</li> <li>• It accommodates rapidly changing course content and enables training to stay up to date</li> <li>• Can deliver medication training “on-demand” whenever and wherever it is needed</li> <li>• Consistency of training</li> <li>• It involves a variety of learning styles including voice-over which is particularly important for learners where English isn't their first language</li> <li>• <b>Opus</b> medication courses are in line with the Skills for Care knowledge sets</li> <li>• <b>Opus</b> e-learning medication courses include an e-mail support service by a pharmacist</li> <li>• <b>Opus</b> e-learning medication courses supplement our tutor-based courses.</li> </ul>
<p>How can I monitor the learner's progress?</p>	<p>The Learning Management System (LMS) allows you to easily manage learners, monitor and track their progress and assess the effectiveness of their training, which is essential in medication handling.</p>

If you have any further questions, please don't hesitate to e-mail us at [info@opuspharmserve.com](mailto:info@opuspharmserve.com)

Alternatively call: Judith on 07976 898 324 or Shelagh on 07818 064 992